

# A SIMPLIFIED CLAIMS EXPERIENCE FOR YOUR SERVICE DEPARTMENT.

**Elevate your dealership productivity and performance with the HUB's new online claim submission features.**

An intuitive online platform designed for ease of use, to suit your evolving dealership needs.

## MAKE A CLAIM 24/7

Prepare and submit a claim online at any time. You can also look into coverage, access policy information, review your claims history and check the status of a claim whenever you like.

## QUICK & SIMPLE NAVIGATION

Submit a claim from end-to-end in just over two minutes. Enter directly into the system ensuring you've provided us with all the information we need to complete your claim.

## SAVE TIME

Not only will you have more flexibility, you'll also have more time. Expect to receive a decision from an adjuster in 60 minutes or less if you submit your claim online during business hours. By reducing the amount of calls you make to us, you will increase your productivity and provide faster service to your customers.

## COMING SOON: CLAIMS SELF-AUTHORIZATION

Your dealership can qualify for claims self-authorization. By providing you with the autonomy to self-authorize claims, you can build greater trust and provide faster service to your customers.

READY TO TAKE THE FIRST STEP IN SIMPLIFYING YOUR CLAIMS EXPERIENCE?

## COMPLETE THESE STEPS

### ✓ STEP 1

Email [service@lgm.ca](mailto:service@lgm.ca) to set up HUB access for all required users. You'll receive a username and password for each user within 60 minutes\*.

*In the email please include:*

- The user's first and last name
- Their email address
- The dealership name and the user's position/job title at the dealership

\* Requests must be made within regular business hours.  
Monday to Friday from 7:30am-7:30PM EST and  
Saturday from 9am-6pm EST.

### ✓ STEP 2

Register for one of our monthly bilingual HUB Online Claims training webinars at [lgm.ca/onlineclaims](http://lgm.ca/onlineclaims).

### ✓ STEP 3

To learn more about the HUB or online claims capabilities, contact your Dealer Development Manager or contact us at [service@lgm.ca](mailto:service@lgm.ca).